



Kiki Cabinetry Limited One Year Warranty

Kiki Cabinetry extends the following limited warranty on cabinets sold by Kiki Cabinetry within the United States. This Limited Warranty is only applicable to the warehouse in stock products sold to the original purchasing consumer. Kiki Cabinetry warrants that all cabinets purchased from Kiki Cabinetry will be free from all unnatural defects in material and workmanship in accordance with Kiki Cabinetry quality standards sheet under normal residential use for one year from the date of the original purchase. This warranty is non-transferable to subsequent owners of the home. Door hinges and all drawers glide system, including system hardware (lift system), are warranted for only one year under normal residential use from the date of the original purchase.

PLEASE NOTE: this limited warranty is only applicable to products purchased directly from authorized retailers or distributors. Warranty claims for products purchased from online retailers, auction websites, any unauthorized third-party sellers may not be honored. We strongly recommend purchasing our products from authorized sellers, licensed contractors, and builders to ensure the validity of the warranty. The warranty is not applicable to all products shipped from other supplier warehouses and any special-order cabinetry.

THIS LIMITED WARRANTY IS SUBJECT TO ALL LIMITATIONS, EXCLUSIONS, DISCLAIMERS, AND PROCEDURES SET FORTH HEREIN.

- The warranty does not cover defects caused by improper handling, storage, dirt, chemicals, abrasive or citrus cleaning products, installation, assembly or disassembly, transit or other intentional or negligent damage, product modifications, exposure to the extreme moisture, humidity or excessive heat or cold (temperature outside the range of 50-85°F and humidity outside of the range of 30-55% are considered extreme), nor does it cover defects arising from normal wear and tear, misuse, neglect, accidents, alterations, improper use, exposure to improper loads, or failure to maintain properly.

- Any modification to the hardware structure or finish of the original consumer purchaser's cabinetry by anyone other than those specifically authorized by Kiki Cabinetry to do so shall void this limited liability warranty. The product must be used exclusively for its intended purpose to be covered by this limited liability warranty. This limited liability warranty shall become void if the cabinets or any components or parts thereof are in any way modified, improperly installed or damaged prior to or during installation, or installed or used in other than normal residential applications.
- Wood is a natural material that undergoes expansion and contraction due to changes in atmospheric humidity and temperature conditions. It is common to observe shrinkage and expansion in the center panels of doors. These movements will typically stabilize within a few months as the wood adjusts to seasonal changes. As such, any door warpage exceeding 1/4" will be covered under warranty. Before requesting a replacement, please remove all doors and inspect them on a flat surface to confirm the stated warpage.
- Natural woods may exhibit variations in color, grain pattern, and characteristics, and may undergo subtle changes as they age. These natural characteristics, including variations in color, grain, mineral streaks, and knots, are not considered defects. Kiki Cabinetry assumes no responsibility for these variations in your cabinetry. Painted doors, drawer fronts, and face frames may develop visible cracking around joint areas, and cabinet colors may darken or lighten over time. These conditions are deemed normal occurrences and are not covered by this limited liability warranty. A glazed finish is inherently uneven; some edges and profiles may have heavier hang-ups than others, leading to variations in glazing from cabinet to cabinet, door to drawer, and item to item. Such overall color variations are not considered defects. UV light, sunlight, smoke, household cleaners, and other environmental factors may also impact the color and integrity of the product's finish or appearance over time. These variations reflect the nature of the material concerning its environmental exposure and are not deemed defects in material or workmanship and are not covered under this Limited Warranty.
- Mitered door joints may develop gaps due to environmental conditions, which are not covered by this warranty. Hairline cracks in wood cabinets are natural and inevitable, and therefore not included in this limited liability warranty.
- Warranty Performance. Kiki Cabinetry periodically updates its products. If a warranty claim is filed for an obsolete or modified product, Kiki Cabinetry will repair or replace the part with a new or similar available style. This warranty excludes costs like service, labor, shipment, transportation, removal, or installation. Kiki Cabinetry is not responsible if the replacement doesn't match exactly. If there's a manufacturing defect covered by the warranty, Kiki Cabinetry will ship the replacement to the original purchaser by ground shipper or freight carrier at Kiki Cabinetry's discretion.

DISCLAIMER OF OTHER WARRANTIES:

This writing is the complete and exclusive remedy for any original consumer purchaser. For breach of warranty. The statement of the express warranties provided herein is in lieu of any and all other express and/or statutory warranties, to the extent, provided by law. In no event shall Kiki Cabinetry be liable for incidental or consequential damages to any original consumer purchaser or a third party, including but not limited to damages arising from personal injury, lost profits, loss of business opportunities, loss of property, economic loss, statutory or exemplary damages, whether from negligence, warranty, strict liability or otherwise.

All implied warranties of merchantability, fitness for a particular purpose, course of dealing and usage of trade, and all other warranties, express or implied, are excluded and disclaimed, excepting only those express warranties specifically set forth in this limited liability warranty. In no event shall Kiki Cabinetry be liable for any indirect damages resulting from installation, use or failure of its products. This limited liability warranty is Kiki Cabinetry's sole warranty, and no dealer, distributor or agent possesses any authority whatsoever to modify or enlarge this warranty in anyway. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

CLAIMS

To file a warranty claim, first contact Kiki Cabinetry or who installed and sold the Kiki Cabinetry product. They will obtain the information necessary to make a claim decision and forward such information in writing to Kiki Cabinetry. A dated sales receipt as proof of purchase is also required to obtain benefits from these warranties. At its discretion, Kiki Cabinetry may require an inspection of the allegedly defective product before repairing or replacing. Please do not send the allegedly defective cabinet or component or part thereof to Kiki Cabinetry, unless and until expressly requested to do so by our claims department. Pictures of cabinets or components or parts thereof may be requested by Kiki Cabinetry. Making a fraudulent claim may be a crime, and violators may be prosecuted. Kiki Cabinetry reserves the right to make all final decisions regarding warranty claims.

